Appendix 1

Female 1
OK, so another trip is to Kazlų Rūda the oak park. The trip duration is only one day and it costs €9 for students and the park has 6 tracks. You should get your own food because there is no place to buy it and it will be good if you if you wear a sporty clothes because you will be active.

Female 2
So I have also chosen the trip to Kazlų Rūda. However, I have more information to add, so as my partner before mentioned that duration will be one day. The things that would be including in the price is obviously the transport, also, the tour guide services and the excursion programme. Talking about how our trip will go, we will be leaving early in the morning to Kazlų Rūda. After arriving, we will visit the Forest Museum and we'll have a walk on the forest path. During our walk, we will have an opportunity to listen ... to listen stories about partisans that spend their time in this forest in the 18th century. After that, we'll have a chance to have a walk in Kazlų Rūda City Park and hear stories about the place name and how it was created and what does it mean. After that we will visit Rimvydas Žigaitis School of Arts in Kazlų Rūda, obviously and after that we'll have a chance to visit the Kazlų Rūda Region Museum exposition. And that's all. Yeah.

Appendix 2

DESTINATION	Kazlų Rūda ☑ https://www.kelioniulaikas.lt/kelione/vienos-dienos-pamoka-kazlu-rudoje-moksleiviams	
Duration	1 day ☑	
Price	€49 ☒	
What is and isn't included in the price?	Included - Transport ☑ - Tour guide's service ☑ - Tour programme ☑	Not included - Local guides €10 p.p. ☒ - Educational activities €10 p.p. ☒
Itinerary (+ important details)	• Trip to Kazlų Rūda, in Lithuania's third-largest forest. ☒ • Forest Museum: learn about natural resources, hunting, forestry, local flora and fauna. ☑ • A walk in the forest - solve the mystery of the town's name "Kazlų Rūda." ☑ • Visit to city park to see diverse bird population and explore the city's symbols. ☒ • Educational activities at Kazlų Rūda's Rimvydas Žigaitis School of Arts (create colourful "emotion maps," make unique postcards, create tattoos with China ink and more).☑ ☒ • Visit to the interactive museum, learn the story of the town and main landmarks ☑	
Meals	Not included in the price. ☑	
Recommendation		

Mediation	1. Was their information correct and complete?	✔ ✘	• Most of the information included • Missing: local guides @ €10 P.P.; Educational activities @ €10 P.P.; • 3rd largest forest; visit city park • Wrong info: price €49, not €9
	2. Did they convey the info well: confidently, clearly, fluently, and accurately?	✔	• easy to understand • Good, natural fluency • Accurate, no significant erros
	3. Did they help others understand the text &/or the info?	✘	No interaction, no evidence of listening or understanding